



SHEPPARTON CLUB INC.

MEMBERSHIP TERMS & CONDITIONS

Effective Date: 1 July 2026

These Membership Terms & Conditions apply to all members of Shepparton Club Inc. By becoming or renewing your membership, you agree to comply with these Terms & Conditions, the Club Constitution, Club By-Laws, Conditions of Entry and all applicable laws.

1. Membership

1.1 Eligibility

Membership is available to persons aged 18 years and over.

Applications must be completed on the approved membership form and accompanied by the prescribed membership fee.

All memberships are subject to approval in accordance with the Club Constitution.

1.2 Membership Fee

Bronze Membership is:

\$5.00 per year or \$20.00 for 5 years

Membership is valid for twelve (12) months from the date of joining or renewal.

Membership fees are non-refundable.

1.3 Membership Card

Each member will receive a physical or digital Membership Card.

The Membership Card:

- remains the property of the Shepparton Club;
- is not transferable;
- may only be used by the member whose name appears on the card;
- must be presented when requested by Club staff.

Lost or stolen cards should be reported immediately.

Replacement cards may incur a fee determined by the Club.

Any misuse of a Membership Card may result in suspension or cancellation of membership.

2. Member Benefits

Current financial members may receive benefits including:

- Member pricing
- Reward Points
- Members Only Offers (MOO)
- Birthday Rewards
- Birthday Cash Draw eligibility
- Members Draw eligibility
- Promotional offers
- Invitations to selected Club events

Benefits are available only to current financial members.

The Club may introduce, amend or withdraw benefits at any time without notice.

3. Reward Points

Members may earn Reward Points on eligible purchases and gaming activity in accordance with the Club's Reward Program.

Reward Points:

- have no cash value;
- cannot be transferred;
- may only be redeemed by the member who earned them;
- may only be redeemed while membership remains current.

Unless otherwise advised:

All Reward Points expire on 30 June each year.

Expired points cannot be reinstated.

The Club reserves the right to amend point earning or redemption rates at any time.

4. Members Only Offers (MOO)

Members Only Offers (MOO) are exclusive promotions available only to current financial members.

MOO offers may include:

- discounted meals;
- retail partner offers;
- bonus Reward Points;
- member-only promotions;
- exclusive events;
- other promotional benefits.

Each offer may have separate Terms & Conditions.

Offers may be changed or withdrawn at the Club's discretion.

5. Members Draw

The Members Draw is conducted every Tuesday evening.

Current draw times are:

- 6.30 pm
- 7.30 pm
- 8.00 pm

The Members Draw:

- commences at **\$1,000**;
- jackpots by **\$1,000** each week if not won;
- must be won when it reaches **\$5,000**.

To claim a prize, a member must:

- be a current financial member;
- be present within the Club at the time of the draw;
- satisfy identification requirements;
- comply with the promotion rules.

The Club reserves the right to alter draw times, prize values or promotional conditions.

6. Birthday Rewards

Current financial members receive:

- 50% off one main meal on their birthday;
- a \$5 Drinks Voucher during their birthday month;
- eligibility for the Birthday Cash Draw.

Birthday rewards cannot be exchanged for cash.

The Club may amend these benefits from time to time.

7. Birthday Cash Draw

Members visiting the Club on the last Tuesday of their birthday month may be eligible to participate.

Current prizes are:

Lunch

- Two (2) × \$150 Cash Prizes

Dinner

- Two (2) × \$250 Cash Prizes

Specific promotional rules apply.

8. Promotions

From time to time the Club may conduct promotions.

Participation in any promotion constitutes acceptance of the relevant promotional Terms & Conditions.

The Club reserves the right to:

- amend promotions;
 - cancel promotions;
 - substitute prizes;
 - verify eligibility;
 - refuse prizes where fraud or misconduct is suspected.
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9. Member Conduct

Members are expected to:

- behave respectfully;
- comply with Club By-Laws;
- follow lawful directions from staff;
- treat staff, members and guests with courtesy;
- maintain acceptable standards of dress;
- use their Membership Card honestly.

The Club has zero tolerance for:

- abusive behaviour;
 - threatening behaviour;
 - harassment;
 - violence;
 - fraudulent activity;
 - misuse of membership benefits.
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10. Responsible Gambling

The Shepparton Club is committed to responsible gambling.

Gaming activities are conducted in accordance with Victorian legislation.

Responsible Gambling information and support services are available from Reception.

11. Privacy

The Club collects personal information for the purposes of:

- administering memberships;
- operating the Reward Program;
- conducting promotions;
- communicating with members;
- complying with legal obligations.

Personal information is managed in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles. For more information please see our privacy policy.

Members may opt out of marketing communications at any time.

12. Electronic Communications

By becoming a member, you consent to receiving communications from the Club including:

- newsletters;
 - promotional offers;
 - Members Only Offers;
 - event information;
 - prize notifications;
 - membership renewal notices.
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13. Suspension or Cancellation

The Club may suspend or cancel membership where a member:

- breaches these Terms & Conditions;
- breaches the Club Constitution or By-Laws;
- provides false information;
- misuses a Membership Card;
- behaves in a manner prejudicial to the interests of the Club;
- engages in illegal or fraudulent conduct.

Where appropriate, disciplinary procedures will be conducted in accordance with the Club Constitution.

14. General Conditions

The Club reserves the right to:

- amend these Terms & Conditions;
- alter member benefits;
- vary Reward Point earning and redemption rates;
- amend promotions;
- correct administrative or printing errors.

The latest version of these Terms & Conditions will always be available from Reception and on the Club website.

15. Contact Details

Shepparton Club Inc.

455 Wyndham Street
Shepparton VIC 3630

Phone: (03) 5831 4488

Website: www.sheppartonclub.com.au